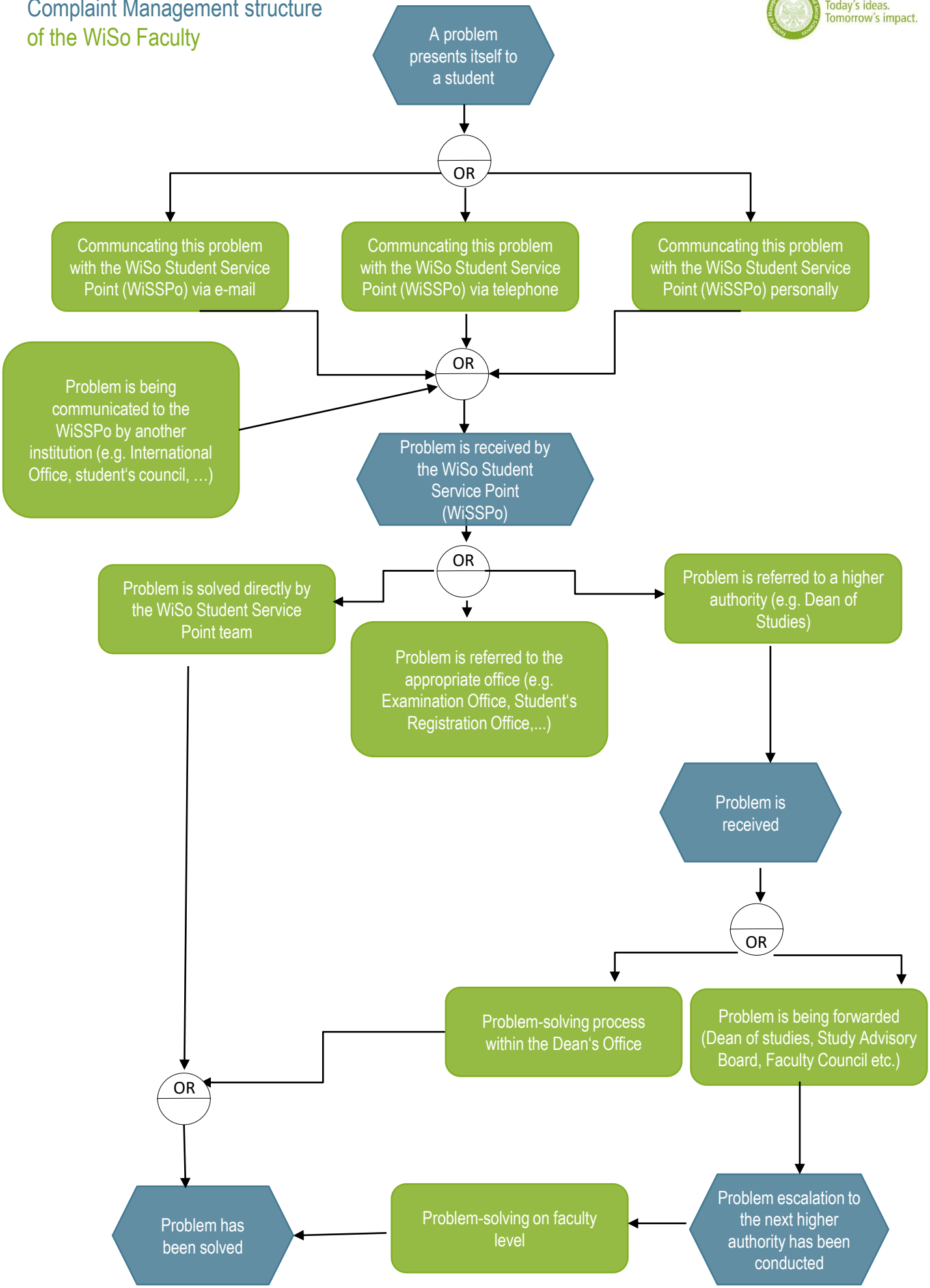# Complaint Management structure of the WiSo Faculty